



◆5050 East Evans Avenue◆Denver◆CO 80222◆

April 8, 2004

Packaging Solutions
Mr. Alan Hamilton
Ms. Paige Williams
9959 E. Geddes Ave.
Centennial, CO 80112
(303) 217-5040

Dear Mr. Hamilton and Ms. Williams,

I just wanted to take a moment to express my appreciation of your operation. Since 1997, initially through Pinnacle Labels and Design and currently through Packaging Solutions, you have remained our preferred supplier for all our labeling and coupon projects.

Our business has changed tremendously in the last few years and you have been there to accommodate us at every turn. From maintaining, distributing, and tracking our label inventory to exploring new techniques and materials to suit our needs, you have responded enthusiastically and efficiently. The customer service you provide is exemplary. It is immensely reassuring to know that any task I submit to you will be handled professionally from beginning to end.

I truly appreciate your high level of commitment to quality and service and look forward to working with you in the future.

Sincerely,
Peg Lewandowski

A handwritten signature in black ink, appearing to read "Peg Lewandowski", with a long horizontal flourish extending to the right.

Bimbo Bakeries USA
Oroweat Marketing